PUBLIC ACCESS TO REDAPPL

RedAppl is a sophisticated software application created to meet the needs of the Texas Legislature to draw state house, state senate, congressional, and State Board of Education (SBOE) districts. It is designed for use within the legislative environment and is integrated with other legislative systems.

During periods of legislative redistricting activity, members of the public may request access to RedAppl on an appointment basis through provision of a remote connection to the application on a network server maintained by the Texas Legislative Council. A remote connection to RedAppl can be made from most Internet-connected desktop or laptop computers and requires installation of the Citrix Workspace app. Citrix Workspace technical documentation is available at: https://docs.citrix.com/en-us/citrix-workspace-app.

Interested persons should view the RedAppl training video available on YouTube to learn about the application and determine if RedAppl access will enhance their ability to participate in the process.

Access to RedAppl requires establishment of a public access account and request of scheduled appointments for remote connections during regular business hours:

1. Request a public access RedAppl account by sending an email to redistricting.support@tlc.texas.gov with your name, phone number, email address, who you represent (self or organization), and the purpose of the account (such as developing a proposal for legislative or congressional district boundaries; access is not provided for local redistricting). Account requests received with all required information are normally completed within 72 hours. The requester will be provided account credentials by email upon completion of the account setup.

2. After receiving account credentials, request an appointment for a specific date and time to make a remote connection to the application. The first appointment will provide a remote connection for up to three hours to include time for initial setup of the Citrix Workspace app. Each subsequent appointment will provide a remote connection for up to two hours. Appointments may be made no more than 72 hours in advance, and only one appointment may be requested for any date. An appointment may be extended in up to two-hour increments if network capacity is available. Appointments for remote connection are normally available Monday through Friday and may begin at 8 a.m. All remote connections must end by 6 p.m. These hours may change depending on demand and legislative deadlines. Request an appointment by sending an email with the desired date and time to redistricting.support@tlc.texas.gov or by calling (512) 463-6622.

Redistricting plans created in a public client's RedAppl account are stored on the council's servers and are not accessible to others unless they have been added to DistrictViewer at the request of the account holder.

A state senate, state house, congressional, or SBOE plan drawn in a public client's RedAppl account may at the client's direction be added as a public plan to DistrictViewer, the Capitol Data Portal, and for access by other users within RedAppl. Plans submitted for publication in this manner become available to the House and Senate redistricting committees, other members of the legislature, and the general public. To request publication of a plan, send an email to redistricting.support@tlc.texas.gov with the following information:

- the RedAppl plan ID (e.g. publC2005);
- first and last name;
- phone number; and
- a brief description of the plan indicating whether it is a statewide proposal or a proposal for a particular region or county.

Requests received with all required information will normally be completed within 72 hours. Please note that each published plan is public information subject to disclosure to members of the public under Chapter 552 of the Texas Government Code, commonly known as the Public Information Act.

For additional information about public access to RedAppl or to inquire about alternatives to a remote connection to the application, please call the council's redistricting section at (512) 463-6622.